The case study was carried out by Sandra Kruger & associates. The researchers carried out interviews with all UTZ certified Rooibos farms and processors providing an interesting insight into their perceptions of the UTZ certified program.

**KEY FINDINGS**

**BETTER FARMING METHODS**

Rooibos farmers cited UTZ certification as the trigger to set up or improve record keeping systems. They felt that improved record keeping was having a positive impact, helping them to make informed decisions. Improved record keeping not only benefited farmers but also assisted processors, by providing a clearly traceable product.

**BETTER LIFE**

UTZ certification meant better health and safety. Not only were farmers and processors ensuring compliance on issues linked directly to safer working conditions, and access to general healthcare, many interviewed often provided regular health checks and information on HIV and AIDS.

**BETTER CARE FOR NATURE**

UTZ farmers were found to be frontrunners in improved environmental practices, with all those in the program participating in initiatives aimed at increasing awareness and commitment to protecting the environment, such as the South African Rooibos Council’s Right Rooibos initiative.

**BETTER ENVIRONMENT**

UTZ certification was seen to increase awareness on environmental issues and has meant increased compliance with national laws, for example it has allowed farmers to have a better overview of their Integrated Pest Management, which in turn has an impact on their environmental practices.

**UTZ ROOIBOS PROGRAM**

- The UTZ Rooibos program began in 2010.
- Currently there are:
  - 6 commercial producers
  - 1 small farmer cooperative
  - 1 PDI (previously disadvantaged individual) farmer
  - 2 processors
- Rooibos Limited - who have a global market share of 70% - are UTZ certified.
- In 2013 more than 11% of total Rooibos production was UTZ certified.
- The biggest market for UTZ certified Rooibos is currently the Netherlands.
MAKING PROGRESS TOWARDS A LIVING WAGE

Def: remuneration required for a standard working week to afford a decent standard of living for a worker and her/his family. To include food, water, housing, education, health care, transport, clothing and other essential needs including provision for when the unexpected happens.

A 2013 study carried out in the Western Cape of South Africa calculated a living wage for agricultural workers to be R3,122 per month*. In the Rooibos study data collected allowed for an estimation for the total remuneration for permanent workers.

It is encouraging to see that two of the farms and one processor in the UTZ program are already paying above the living wage. The rest were between 1% and 11% below the benchmark.

UTZ has strengthened its approach to support wage improvement. The new UTZ code of conduct (May 2014) has criterion to support wage improvement towards a living wage and UTZ is involved in large project with 6 other leading standards globally to work on the calculation, promotion and implementation of a living wage.

Read more at https://www.utz.org/livingwage

* Living Wage for rural South Africa with Focus on Wine Grape Growing in Western Cape Province

UTZ RESPONSE

"It is encouraging to see those who participated in the Rooibos pilot becoming frontrunners in the sector, especially in the approach to environmental practices and awareness. It confirms our belief that UTZ certification can support the development of Rooibos production, and provides an encouraging base to build the program. As we enter year five of the program we are pleased to be able to have an UTZ field representative in South Africa with a focus on Rooibos production. This will allow us to provide direct support to existing farms and help the program continue its growth."

To read the full response go to: www.utz.org

ABOUT UTZ

UTZ stands for sustainable farming and better opportunities for farmers, their families and our planet.

The UTZ program enables farmers to learn better farming methods, improve working conditions and take better care of their children and the environment. Through the UTZ program farmers grow better crops, generate more income and create better opportunities while safeguarding the environment and securing the earth’s natural resources. Now and in the future.

And that tastes a lot better.